

EHR Vendor Resources

MEDITECH

Below is a list of resources offered by Epic that can help clients in various areas related to Arch Collaborative best practices and metrics. The impact of these resources on clinician EHR satisfaction has not yet been validated by KLAS, though plans are underway to do so.

KLAS does not have any pricing information related to the below resources. Please contact Epic directly for more information.

EHR Mastery/Training

- 1. Physician Care Manager eLearning Tutorials**
eLearnings on status board and trackers, chart, documentation and discharge, and patient problems
[Website](#)
- 2. Ambulatory eLearning Tutorials (Clinical)**
eLearnings on clinical ambulatory solution
[Website](#)
- 3. Patient Care (Nursing) eLearning Tutorials**
eLearnings on patient care nursing solutions
[Website](#)

Meeting Unique User Needs/Personalization

- 1. User Preferences (Acute)**
Personalization through user preferences guide
[Website](#)
- 2. Chart Widget Customization**
Tutorial on chart widget customization
[Website](#)
- 3. Tailored Documentation (Acute)**
How to tailor documentation in the acute setting
[Website](#)

Reliability and/or EHR-System Speed

- 1. System Support**
System resource web page with guidelines and tutorials
[Website](#)
- 2. System Monitoring Best Practices**
Worklist on system monitoring best practices and tips
[Website](#)
- 3. RESTful API Infrastructure and Interoperability Services Resource Center**
Interoperability web page with information on setup and tutorials
[Website](#)

Shared Ownership/Governance

- 1. CLPP Recordings**
Creating and keeping an effective build team, governance and project management, aligning goals, and clinical training and go-live support
[Website](#)
- 2. Expanse Development Roadmaps**
Overview of Expanse development road maps on what is coming
[Website](#)
- 3. Physician Care Manager Resource Page**
Physician care manager resource page on PAC meetings, governance guidelines and education/curriculum overviews
[Website](#)