

About the KLAS/Censinet Partnership Project

Delivering effective healthcare is complex and depends on an intricate array of third-party products, devices, and services across clinical, business, and operational areas. Because so many of these systems are networked and contain critical business and patient data, they present a broad attack surface for those looking to harm healthcare and payer organizations.

KLAS is partnering with Censinet, a company specializing in managing cybersecurity risk for healthcare organizations, to help provider, payer, and vendor organizations quickly understand and ultimately remediate the risk exposure from third-party systems. With the help of Censinet's risk management platform and approach, KLAS will share findings on critical cybersecurity components that include network security, data protection, identity and access management, threat and incident response, legal and regulatory preparation, and resiliency.

This joint measurement effort relies on help from healthcare organizations and vendors like you. Together, we can shift the tide and strengthen healthcare cybersecurity.

Healthcare and payer organizations increasingly need both a robust understanding of their cybersecurity risk challenges and an evolving action plan for risk mitigation. Bad actors and hackers continually target healthcare systems for highly valuable information, including PHI, PII, and more. Additionally, ransomware and attacks on life-supporting medical devices have increased, leading to disruptions in patient care.

Why Partnering in Cybersecurity Is Critical Today

Empirical evidence proves front-end and ongoing prevention are the most effective mechanisms for managing risk, mitigating the likelihood and impact of a data breach, and preventing disruption in patient care. For healthcare and payer organizations, that means conducting pre-assessments while continually reassessing their organizations' cybersecurity risk from third-party solutions. For vendors, that means quickly and effectively addressing new demands put on them by their prospects or customers. With this common information in hand, any organization will have a clear and pragmatic view of its risk posture.

Historically, risk-level determination has been a complex and challenging undertaking, motivating KLAS and Censinet to streamline this process while addressing the healthcare industry's unique demands. We have learned that putting more people on the problem isn't the answer—supply and demand expertise will only worsen as digital footprints expand and cybersecurity skills become more challenging to find. And the operational and financial stakes have never been higher; if a health system is breached, it will be asked what systems and controls were in place. More importantly, in the event of a ransomware attack, patient care can be impacted.

How Censinet Simplifies the Risk Assessment Process

The Censinet approach can help healthcare organizations and vendors address risk by:

- ▶ **Covering the unique demands of healthcare:** Targeted product and service-specific questionnaires eliminate the need to respond to questions that don't make sense based on NIST CSF 1.1, ISO 2700x, HIPAA privacy rules, and cybersecurity best practices.
- ▶ **Accelerating assessor efficiency:** Dramatically reduces average assessment times from 44 days to fewer than 10. This helps enable complete coverage of the third-party vendor portfolio while making staff far more productive and available for other projects.
- ▶ **Providing straightforward help for vendors:** Vendors only answer questions that pertain to their offerings and can reuse their responses from one risk assessment to another. Automated findings and remediation recommendations for vendors are in plain English, not complicated or excessive jargon.
- ▶ **Increasing assessment quality:** Ensures that every assessor in the organization delivers in-depth and consistent results and evaluations across all third-party products and services.
- ▶ **Reducing provider and vendor friction:** The process is automated and straightforward, providing complete, real-time visibility to providers and vendors.
- ▶ **Producing actionable insights:** Corrective Action Plans (CAPs) are automatically generated, helping all parties figure out precisely what to do next.
- ▶ **Elevating risk awareness:** Provides a complete risk picture across all department sectors that impact patient care and safety.



Provider Insights



“The KLAS and Censinet partnership on cybersecurity readiness represents a significant step forward in helping health

systems and their vendor partners collaborate on risk management to protect their patients, their data, and their organizations.” —Karl West, Former CISO, Intermountain Healthcare

Vendor Insights



“Managing healthcare cybersecurity at the tactical level with risk assessment spreadsheets and forms for every vendor is complicated.

Translating that into transparent views for clients is a full-time job that puts an ongoing and heavy burden on organizations. Censinet’s two-sided network delivers ecosystem-wide transparency for providers and vendors, so everyone knows their risk standing in this highly connected world of cyber threats.” —Joe Petro, Executive Vice President and Chief Technology Officer at Nuance

Cybersecurity is a collective challenge, not an individual issue unique to one healthcare provider, payer organization, or vendor. The KLAS and Censinet partnership helps you band together with your fellow healthcare professionals and elevate the industry risk posture. KLAS invites all vendors—at no cost—to complete a full cybersecurity preparedness evaluation with Censinet, a KLAS partner specializing in risk management, assessment, and operations across the healthcare IT industry. KLAS will present a high-level overview of Censinet’s more detailed risk assessments. This information should not replace a more thorough provider-conducted cybersecurity risk preparedness process. To learn more and get involved, visit www.censinet.com/KLAS-partnership.

About Censinet

Censinet enables healthcare organizations to take the risk out of their business with Censinet RiskOps, the first and only cloud-based exchange that integrates and consolidates enterprise risk management and operations capabilities across critical clinical and business areas. RiskOps builds upon the company’s foundational success with third-party risk management for healthcare. Censinet transforms healthcare risk by increasing productivity and operational effectiveness while eliminating risks to care delivery, data privacy, and patient safety. Find out more about Censinet and the RiskOps platform at censinet.com.

Censinet is a KLAS partner and is not measured or ranked by KLAS.



What is Cybersecurity Transparent?

Vendors that participate in the Censinet cybersecurity assessment questionnaire create transparency that helps not only provider organizations that are considering them but also the entire healthcare industry. We want to recognize those vendors with this important designation.

